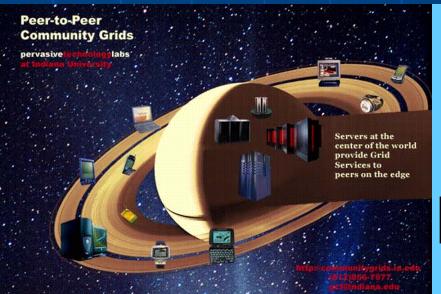
## A Web Services Framework for Collaboration and Videoconferencing

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#### **Abstract**

- We define such a common, interoperable framework called XGSP (XML based General Session Protocol) based on Web services technology for creating and controlling videoconferences
- We developed a common dynamic messaging environment (NaradaBrokering) for the collaboration applications
- Based on the web-services framework and NaradaBrokering messaging environment, we are developing Global Multimedia Collaboration System (Global-MMCS)

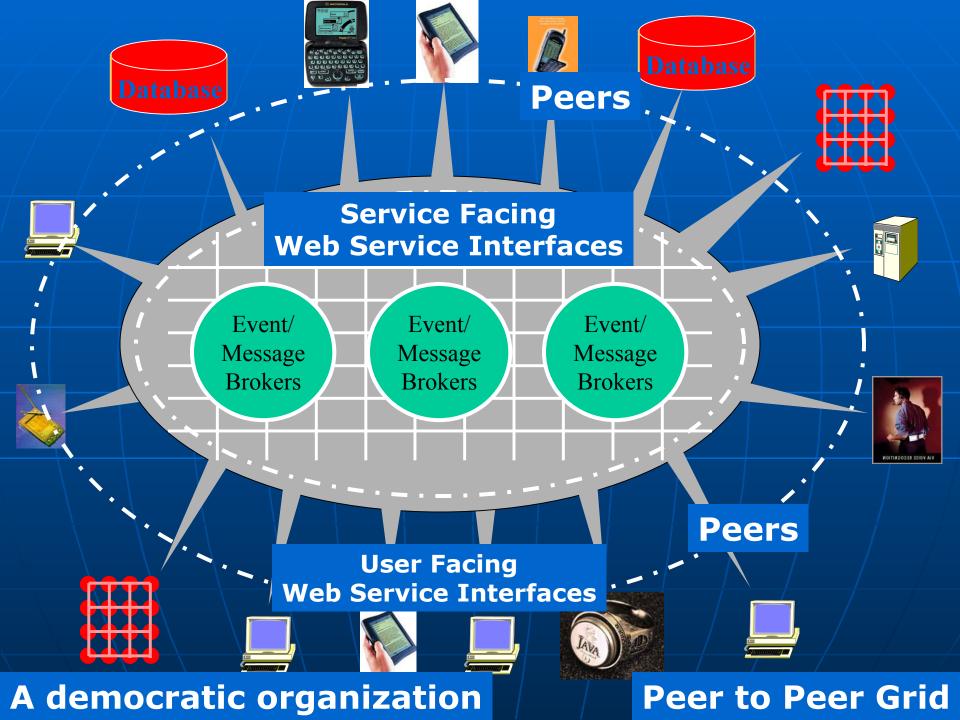
Integrates various services including videoconference, instant messaging and streaming, and supports multiple videoconferencing technologies and heterogeneous collaboration environment.

## Collaboration and Web Services

- Collaboration has
  - a) Mechanism to set up members (people, devices) of a "collaborative sessions"
  - b) Shared generic tools such as text chat, white boards, audiovideo conferencing
  - c) Shared applications such as Web Pages, PowerPoint, Visualization, maps, (medical) instruments ....
- b) and c) are "just shared objects" where objects could be Web Services but rarely are at moment
  - We can port objects to Web Services and build a general approach for making Web services collaborative
- a) is a "Service" which is set up in many different ways (H323 SIP JXTA are standards supported by multiple implementations) – we should make it a WS

#### **Shared Event Collaboration**

- Collaboration involves sharing resources and synchronous collaboration involves coordinating a common view of a resource between multiple clients
- All collaboration is about sharing some sort of event
  - Audio/Video conferencing shares events specifying in compressed form audio or video
  - Shared display shares events corresponding to change in pixels of a frame buffer
  - Instant Messengers share updates to text message streams
  - Microsoft events for shared PowerPoint (file replicated between clients)
- Using Web services makes universal as exposes updates of all kinds as messages
- Group communication service is needed for the delivery of the update events
  - Using Event Messaging middleware makes messaging universal



#### Solutions to Problems from current collaboration systems

- Networks were unreliable and firewalls are a problem
  - Not a lot of progress with QoS at network level
  - Some QoS problems are due to different collaboration streams interfering
  - Use application level QoS with highly robust managed messaging
- Many different standards H323, SIP, Access Grid, T120 ...
  - Unify as single XML standard
  - Make the conference control services into Web Services
- Very hard to customize each application in "shared state event model"
  - Offer shared display
  - Convert Applications to Web Services
- Inconvenient to customize user interfaces
  - Use portlet technology supporting desktop and PDA clients

#### **Portals and Web Services**

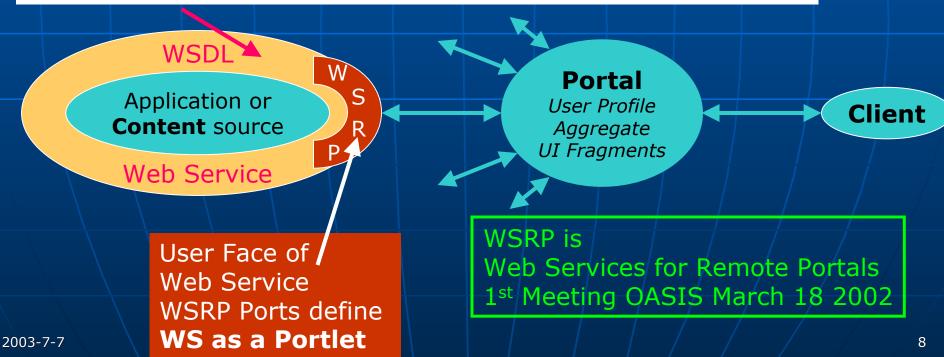
- Web Services allow us to build a component model for resources.
- Each resource naturally has a user interface (which might be customized for user)
- Web Service <--> Portlet
- Natural to use a component model for portal building displayed web page from collection of portlets
  - So can customize each portlet and customize which portlets you want

### **WSRP Structure of a Portlet**

- Each Web Service naturally has a user interface specified as "just another port"
- This gives each Web Service a Portlet view specified (in XML as always) by WSRP (Web services for Remote Portals)
- So component model for resources "automatically" gives a component model for user interfaces
  - When you build your application, you define portlet at same time

#### **Application as a WS**

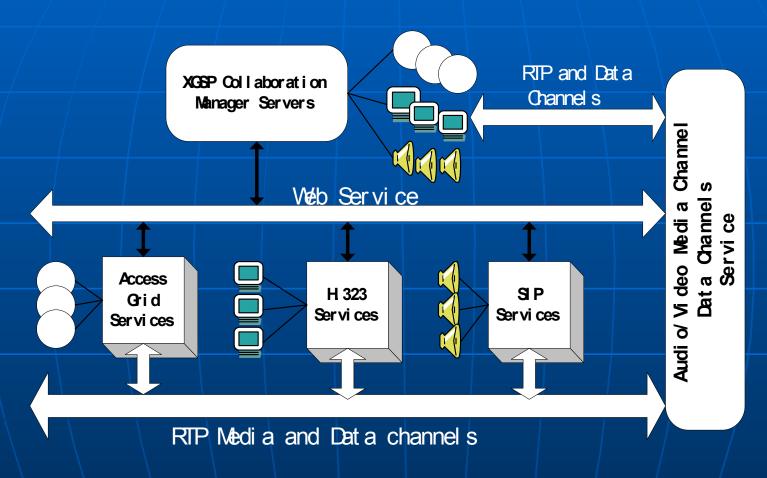
General Application Ports Interface with other Web Services



### **XGSP Framework**

- To integrate heterogeneous systems into one collaboration system, we need to reach the following goals:
- (1) Different kinds of application endpoints should join leave in the same collaboration session.
- (2) Different providers for multipoint A/V and data collaboration should be connected together to build unified A/V and data multipoint channels.
- (3) A common user interface should be present for all the collaboration participants using different A/V and data application endpoints.

#### **XGSP Conference Control Framework**





















# XGSP Conference Control Framework Components

- User session management
  - User session management supports user sign-in, user create/terminate/join/leave/invite-into XGSP sessions.
- Application Session Management
  - XGSP application session management provides the services to A/V and data application endpoints and communities, controlling multipoint A/V RTP and data channels.
- Floor Control
  - Floor control manages the access to shared collaboration resources.

#### XGSP Application Session Management

- XGSP signaling protocol for
  - H.323 signaling protocols (H.225, H.245)
  - SIP signaling protocol (Invite, Bye Message)
  - Access Grid (Unicast VIC & RAT)

Join XGSP Session, Leave XGSP Session, Invite into XGSP Session, Expel from XGSP Session

#### Activate the XGSP session

• the XGSP session server will link all the "rooms" in the session together by connecting multipoint A/V and data channels from different communities to the XGSP A/V Media and Data Channel Services.

Link/Disconnect XGSP SubSession

#### **XGSP Floor Control**

#### XGSP should provide:

- Floor control primitives, including: request floor, release floor, grant floor, cancel floor, remove floor request
- mediator-controlled floor control: to support the mediator control policy
- Collaboration applications have to define their own roles in the XGSP registration so that the mediator could assign the role of the application to each user.

for example, a shared PowerPoint application should define master/slave role.

## Collaboration Web services System

Audio Video Web Service Instant Messaging

Web Service

Shared Display

Web Service

Shared

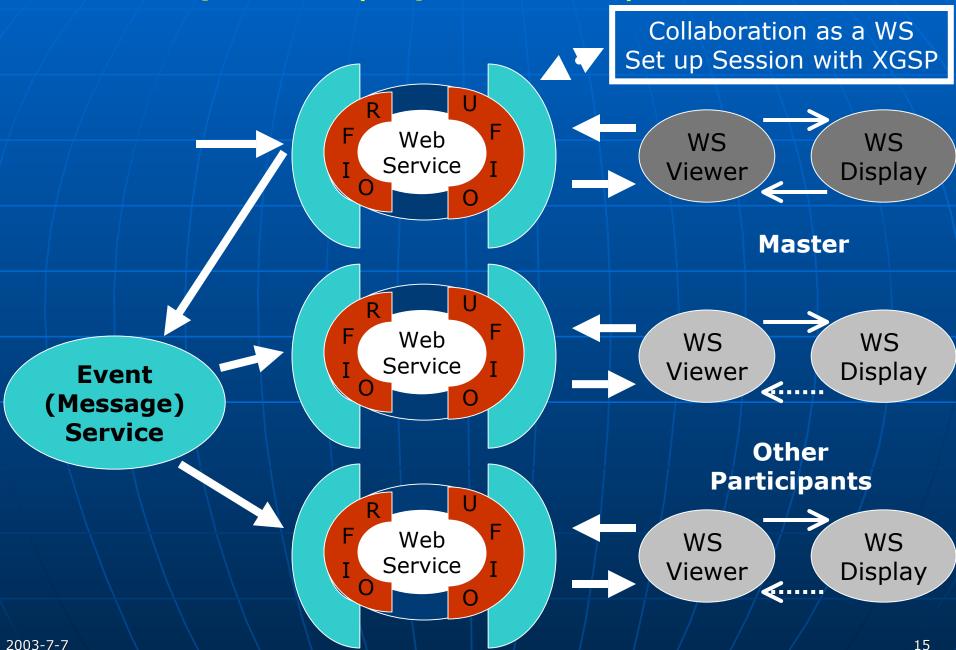
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Web Service

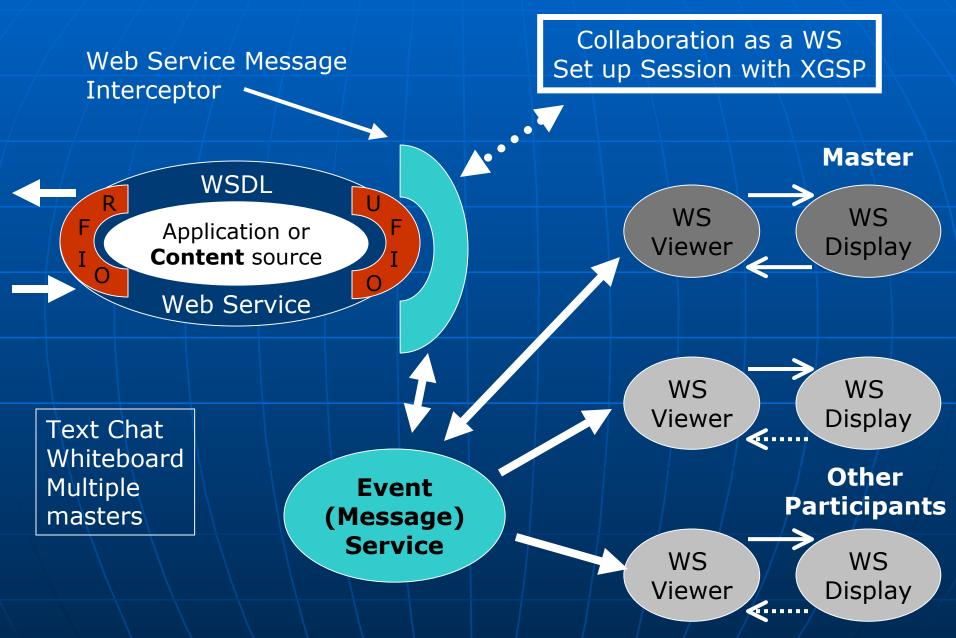
**XGSP Conference Control Service** 

**Event Messaging Service** 

#### Shared Input Port (Replicated WS) Collaboration



#### **Shared Output Port Collaboration**



## Collaboration service → portlets

- Portlets are collaboration components which implement "RFIO" and "UFIO" web services interface
- A portlet provides a presentation logic for user interface
- A portlet can be downloaded and instanced when a user joins the conference
- Each portlet provides client-side services to the XGSP portal for application session management and floor control.

## **XGSP Collaboration Portal**

#### XGSP collaboration portal

- The aggregation of different collaboration services
- The portal is a container of various collaboration portlets

#### Advantages:

- XGSP users can customize their collaboration portals by adding, removing collaboration portlets and changing the layer out of the portals.
- It is very easy to integrate various collaboration services such as A/V, whiteboard, shared display in XGSP framework.
- Other Grid portals can reuse these collaboration portlets for their purposes

## NaradaBrokering

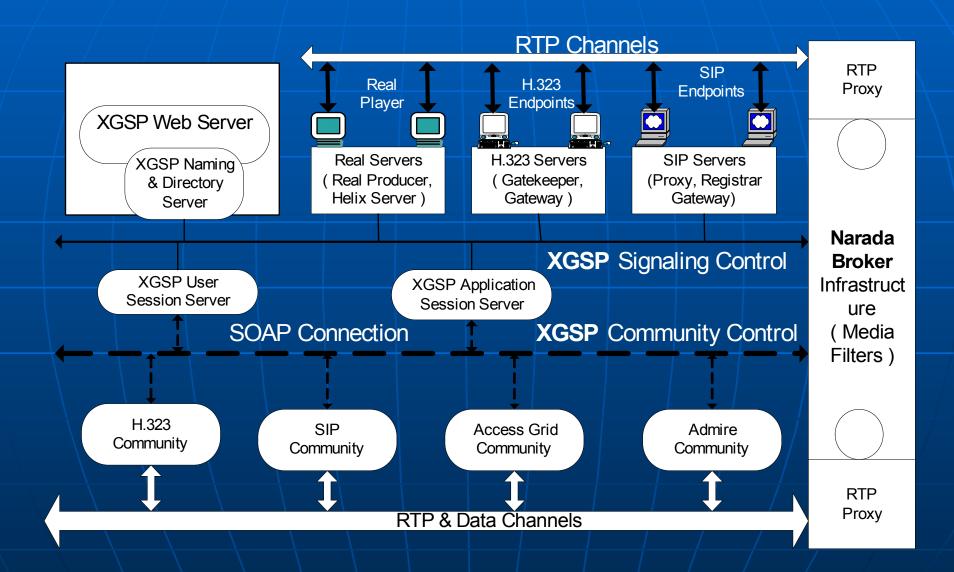
- Based on a network of cooperating broker nodes
  - Cluster based architecture allows system to scale to arbitrary size
- Originally designed to provide uniform software multicast to support real-time collaboration linked to publish-subscribe for asynchronous systems.
- Now has five major core functions
  - Message transport (based on performance measurement) in heterogeneous multi-link fashion
  - General publish-subscribe including JMS & JXTA and support for RTP-based audio/video conferencing
  - Distributed XML data-base using P/S XPATH metaphor
  - Filtering for heterogeneous clients
  - Federation of multiple instances of Grid services as illustrated by JXTA peer-group linkage

#### Narada Broker Network (P2P) Community For message/events service Broker Broker (P2P) Community Resource Broker Broker Data Broker (P2P) Community base Software multicast Broker (P2P) Community 2003-7-7 20

# Advantages of deploying NaradaBrokering for XGSP group communication services

- Covers the heterogeneity of network transportation and provides unified multipoint transportation API
  - Software multicast
  - · Communication over firewalls and proxy boundaries
  - · Communication over multiple transports
  - Application level Quality of Service
    - Filter messages to slow (collaborative/real-time) clients
- Provides robust, scalable and high efficient multipoint transportation services
  - Availability and scalability
  - Efficient routing and bandwidth utilizations

## Global-MMCS Prototype System



### Global-MMCS 1.0

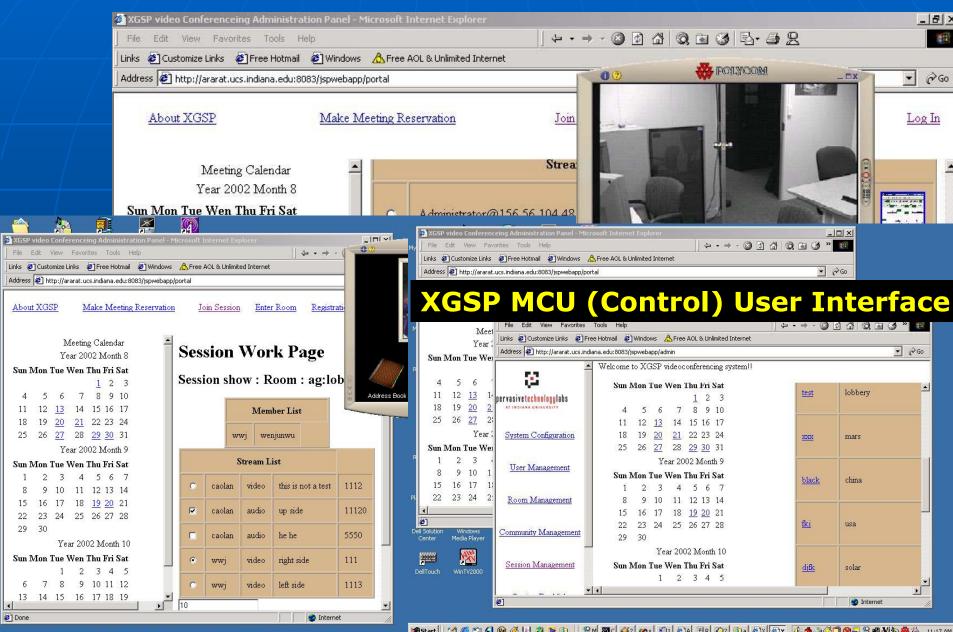
#### The first prototype of this system includes:

- A XGSP media server
  - provides the services of bridging multicast and unicast, videoswitching, video-mixing and audio-mixing to H.323, SIP as well as AG endpoints.
- H.323, SIP and Real Servers for A/V clients
- XGSP A/V Session Server
  - manages real-time A/V sessions, receiving messages from gateways and the web server, and performing appropriate actions on the media server.

#### ■ The web server

• provides an easy-to-use web interface for users to join multimedia sessions and for administrators to perform administrative tasks.

## H323 Client (Polycom) in XGSP Session

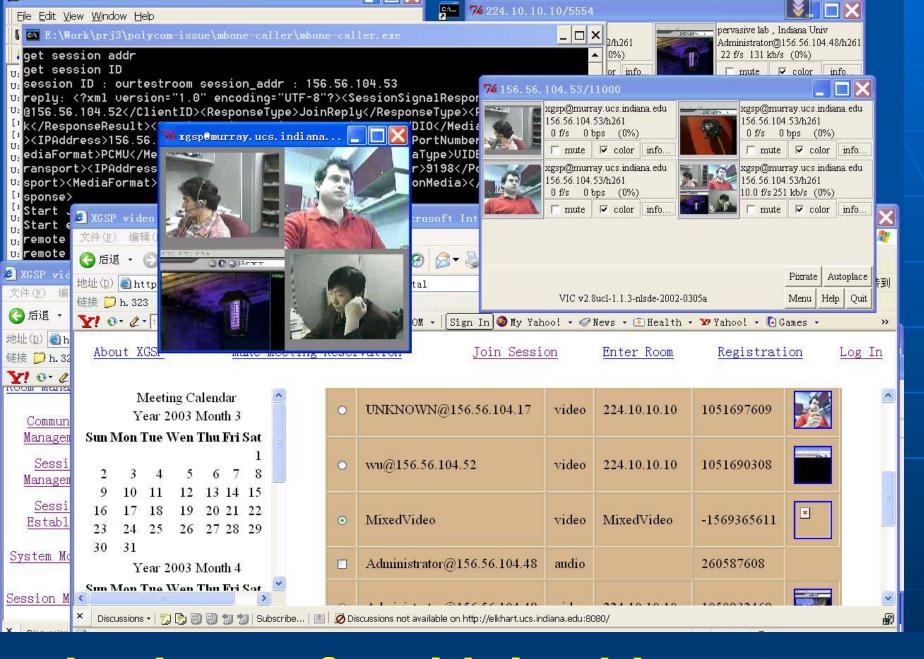




vic and RealVideo views of multiple streams



Polycom view of multiple video streams



#### vic views of multiple video streams

#### Performance Test: GlobalMMCS1.0

- We conducted extensive performance tests on audio and video servers.
  - Video

The test shows that our video server is capable of supporting 300 clients if there is only one video sender.

**Video Server Machine :** 1.2GHz Intel Pentium III dual CPU, 1GB MEM, RedHat Linux 7.3

Audio:

Our tests show that audio server can support 5 concurrent sessions (250 participants in total) without any packet droppings.

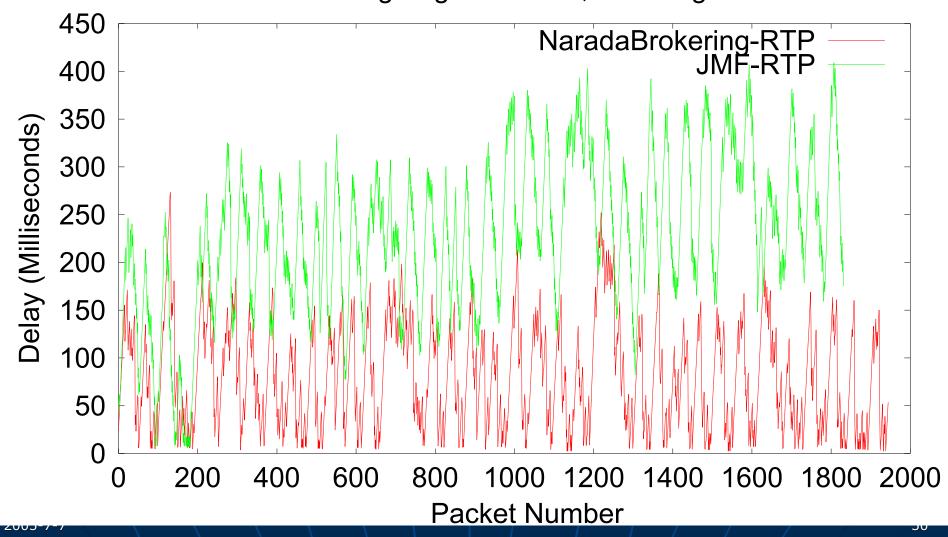
**Audio Server Machine:** 2.5GHz Pentium 4 CPU, 512MB memory, Windows XP machine

## **Experiences and lessons**

- A single A/V MCU server is only capable of processing medium scale of videoconferences. Distributed A/V MCU architecture has to be introduced to improve the scalability.
- Although we build a simple web portal for different A/V clients, it is not easy to enhance it and add more collaboration tools.
  - So we decide to build portlets for different collaboration application tools, and use these portlets to create a powerful collaboration portal.
- We also test A/V transmission in NaradaBrokering to see whether NaradaBrokering can support highperformance A/V communication.

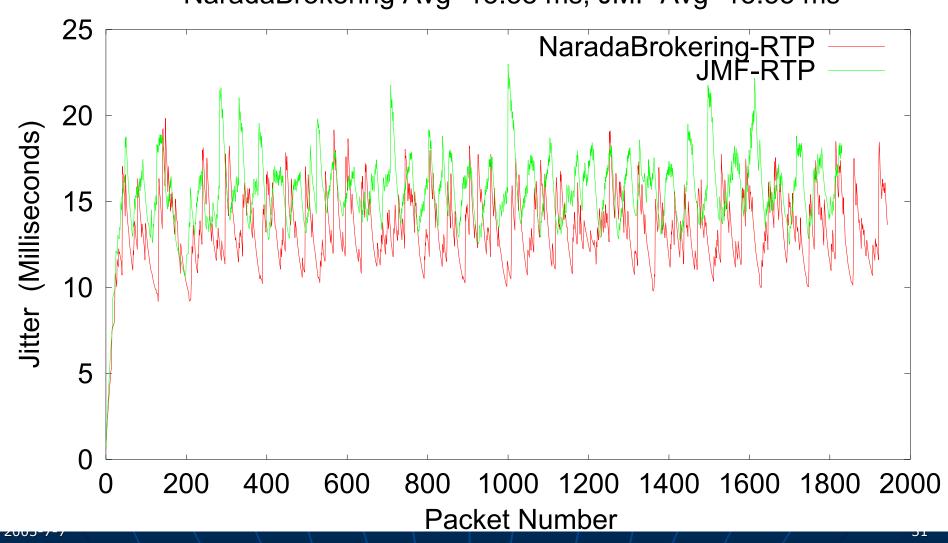
#### Comparison between the performance of NaradaBrokering and JMF

Average delays/packet for 12 (of the 400 total) video-clients. NaradaBrokering Avg=80.76 ms, JMF Avg=229.23 ms

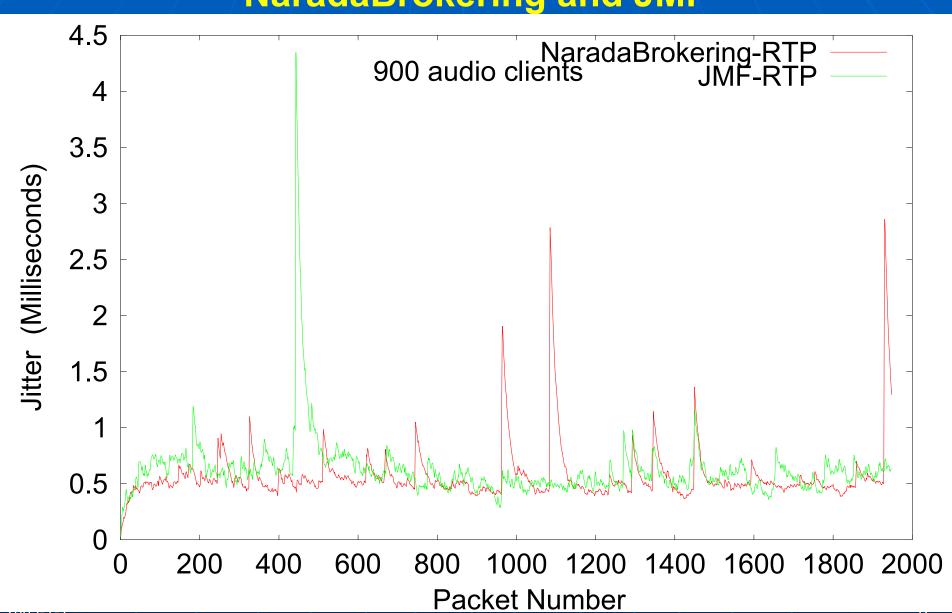


#### Comparison between the performance of NaradaBrokering and JMF

Average jitter/packet for 12 (of the 400 total) video clients. NaradaBrokering Avg=13.38 ms, JMF Avg=15.55 ms



# Comparison between the performance of NaradaBrokering and JMF



## Global-MMCS 2.0 (1) XGSP MCU

- We are building an open source protocol independent "MCU" which will scale to an arbitrary number of users and provide integrated collaboration services.
- We will deploy it globally and test with thousands of simultaneous users later this year.
- The function of the A/V media server will be distributed in NaradaBrokering architecture.
- Open XGSP MCU based on the following open source projects
  - openh323 is basis of H323 Gateway
  - NIST SIP stack is basis of SIP Gateway
  - NaradaBrokering is open source messaging from Indiana
  - Java Media Framework basis of Media Servers

## XGSP MCU Architecture

Use Multiple Media servers to scale to many codecs and many versions of audio/video mixing

Session Server XGSP-based Control

Media Servers Filters

NB Scales as distributed

NaradaBrokering All Messaging High Performance (RTP) and XML/SOAP and ..

Admire

SIP

H323

Access Grid

Native XGSP

Gateways convert to uniform XGSP Messaging















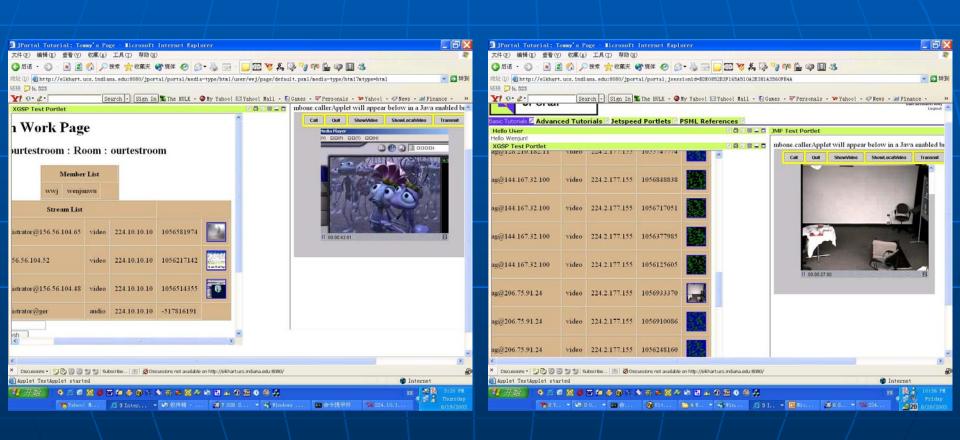




## Global-MMCS 2.0 (2) Portlets

- Collaboration clients will be built into portlets by creating Java Applet or ActiveX controls for these clients and adding them into HTML pages.
- A collaboration portlet opens local services for XGSP application session management and floor control.
  - Node Manager portlet invoke the service to control local portlets
- Apache Jetspeed seems good open source technology supporting this model
- Portlets such as Access Grid portlet can be reused by Grid Portal Developers

## **Unicast AG Portlet**



## Global-MMCS 2.0 (3)

- Use web services to integrate the communities
  - Web-services for Admire in China will be fully implemented in the new prototype.
  - Global-MMCS will integrate Access Grid and Admire as well as other H.323 and SIP communities to build a global collaboration platform.
  - Make full use of conferencing resource and create larger collaboration communities

for example, there is no stable multicast link between China and US, our system can provide a "bridge" for that.

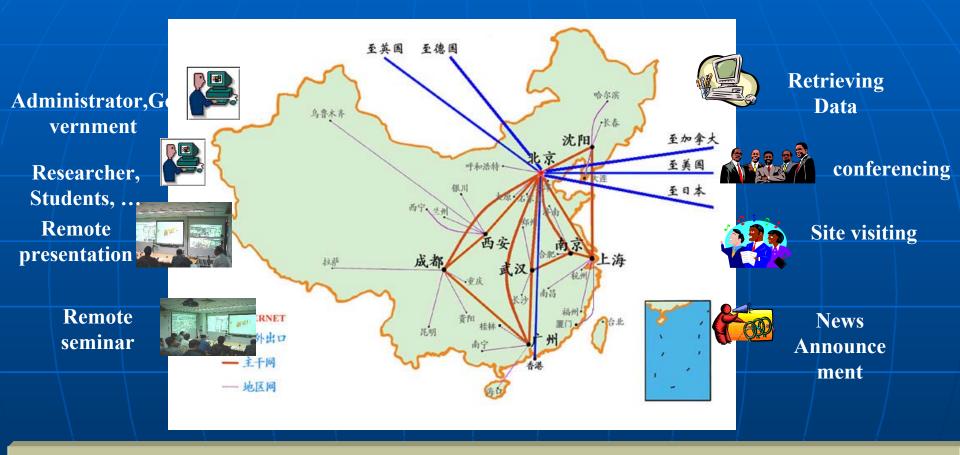
## **Admire Project in China**

 Admire( Advanced Multimedia Interactive Real-time Environment )

A videoconferencing project in China similar to Access Grid.

- It is deployed in many sites across China and provides audio, video, and data sharing tools.
- Admire also provides "Admire Media Gateway Server" which plays the role of the bridge between multicast and unicast networks.

# National video conference system for Scientific Research

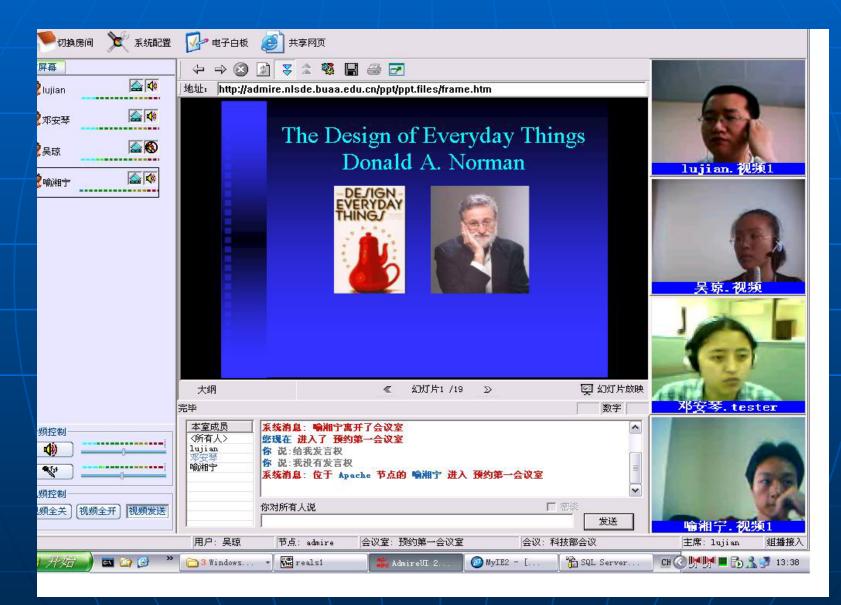


National conference center/regional

access points
Open standard for connecting to "National A/V system for Research"

High speed network environment CERNET

### **Admire Demo Pictures**







## Integrate Admire into Global-MMCS

#### Goals:

- Access Grid users in USA can communicate with Admire users in China
- H.323 and SIP users can attend the Admire conference
- Approaches
  - Admire provides XGSP Web Service Interface
  - Connect Admire Media Gateway Server with NaradaBrokering infrastructure

#### Related work and comparison

- Global-MMCS provides opportunities for those
  - either use H.323 and SIP clients such as polycom, windows messenger
  - only have unicast network and NAT firewalls.
- Compared to VRVS : different focuses
  - open source scalable "MCU" based on messaging middleware
  - integration with other communities
  - portlet for user interface, providing more collaboration tools

# Questions?